

Memories and Moments Travel LLC

Terms and Conditions

Effective 01/01/2026

1. Introduction

Welcome to Memories and Moments Travel Agency (“we,” “our,” “us”). By booking travel services with us, you (“client,” “you,” “your”) agree to these Terms and Conditions. Please read them carefully as they outline your rights and obligations.

2. Booking and Payment

Reservation: A booking is confirmed only after we receive the required deposit or full payment.

Accepted Payment Methods: [Credit card or Debit card]

3. Pricing

All prices are quoted in non-U.S. currency are subject to change due to fluctuations in exchange rates, taxes, or supplier costs. Prices include only the services specified in your itinerary.

4. Cancellations and Refunds

Client Cancellation:

Are subject to the provider’s cancellation schedule and any applicable penalties.

Non-Refundable Items: are at the discretion of the travel provider as noted in their terms and conditions.

5. Changes to Itinerary

Client Requests: Subject to availability and may incur additional charges.

6. Travel Documents

Clients are responsible for obtaining valid passports, visas, and any required health documents, registration, or entrance fees. Failure to comply may result in denied boarding or entry without a refund.

7. Insurance

We strongly recommend purchasing travel insurance to cover cancellations, medical emergencies, and lost luggage.

Insurance is not included unless specified. Declination of Travel Protection/Insurance requires completion of the waiver available at [Contact Us / Forms | Memories & Moments Travel](#).

8. Liability

Memories and Moments Travel Agency acts as an intermediary between clients and suppliers (airlines, hotels, tour operators). We are not liable for acts, omissions, or negligence of these suppliers. We are not responsible for delays, cancellations, or changes caused by force majeure events (natural disasters, strikes, pandemics, etc.). Additionally, we are not responsible for any acts, decisions, or conduct of clients during their travels, including but not limited to failure to comply with local laws, customs, or supplier policies, or any actions that result in injury, loss, or additional expenses.

Clients are solely responsible for providing accurate personal information as it appears on government-issued identification, including correct names, dates of birth, and passport details. Memories and Moments Travel Agency is not liable for any issues, denied boarding, additional costs, or travel disruptions resulting from incorrect or incomplete information provided by the client.

Clients traveling with children under shared custody arrangements or with minors for whom they are not the legal guardian must ensure they have all required documentation, including but not limited to notarized consent letters, custody agreements, and any additional documents required by airlines, immigration authorities, or destination countries. Failure to provide proper documentation may result in denied boarding, entry refusal, or additional expenses, for which Memories and Moments Travel Agency assumes no responsibility.

9. Health and Safety

It is the client's responsibility to make the agent aware of any specific accommodations needed. Compliance with local laws and regulations is mandatory. Dietary needs, accessibility requirements, and other special requests must be communicated prior to booking.

10. Privacy

We collect and use personal information solely for booking and travel-related purposes. We do not share your data with unauthorized third parties.

11. Group Travel Policies

Minimum Group Size: Group rates apply only when the minimum number of participants is met. If the group size falls below the minimum, individual pricing may apply.

Payment Terms:

- Are established by the travel provider and will be shared with the client upon booking.
- Individual payments must be received by the specified deadlines to secure participation.

Rooming Arrangements: We will make every effort to accommodate rooming preferences, but they are subject to availability.

Changes and Cancellations:

- Any changes requested by individual members may affect group pricing and availability.
- Cancellation by one or more members may result in additional charges for remaining participants.

12. Special Promotions and Discounts

Eligibility: Promotions and discounts apply only to bookings made during the specified promotional period and under stated conditions.

Non-Transferable: Discounts cannot be transferred, exchanged for cash, or combined with other offers unless explicitly stated.

Limited Availability: Promotional offers are subject to availability and may be withdrawn at any time without prior notice.

Provider Dependency: Application of discounts is dependent on the provider's discount availability and may vary by supplier.

Exclusions: Certain destinations, services, or travel dates may be excluded from promotions.

Verification: Proof of eligibility (e.g., membership, referral code) may be required to apply discounts.

13. Governing Law

These Terms and Conditions are governed by the laws of the State of Ohio.

14. Contact Information

Memories and Moments Travel Agency

Email: info@memoriesandmomentstravel.com

Phone: 440-298-1427